



Chameleon Headsets™

By
Earshot
Innovations, LLC

Introduction

We at Earshot Innovations, LLC would like to extend our sincere gratitude for your decision to purchase a Chameleon Headset™. The #1 choice in versatile hands-free headsets.

Your Chameleon Headset™ has been engineered and manufactured to the highest quality standards. Earshot Innovations, LLC is dedicated to bringing you more comfort, greater durability and superior sound clarity than the original equipment manufacturer. Whether you are a casual part-time user or a full-time commercial user of hands-free headsets, we guarantee that your new Chameleon Headset™ will outperform your expectations.

Available in several styles, Chameleon Headsets™ are the only headsets to seamlessly adapt to virtually any manufacturers corded and cordless modular headset amplifier, business telephone system equipped with a "headset jack", cordless and mobile telephone and computer sound card on the market. Respecting your loyalty to specific communication and computer sound card products and applications, Chameleon Headsets™ have been optimized to enable you to hear more clearly and sound more natural than ever before. We guarantee it!

All Chameleon Headsets™ are backed by an **unlimited two-year warranty**. Furthermore, if you are unsatisfied with the performance of your new Chameleon Headset™, simply return it to the place of purchase, within 30 days from the date of purchase, for a full money back guarantee.

If you have any questions concerning the installation, performance or application of a Chameleon Headset™, please call Earshot Innovations, LLC Customer Solutions at (877) 773-7797. **We are here for you!**

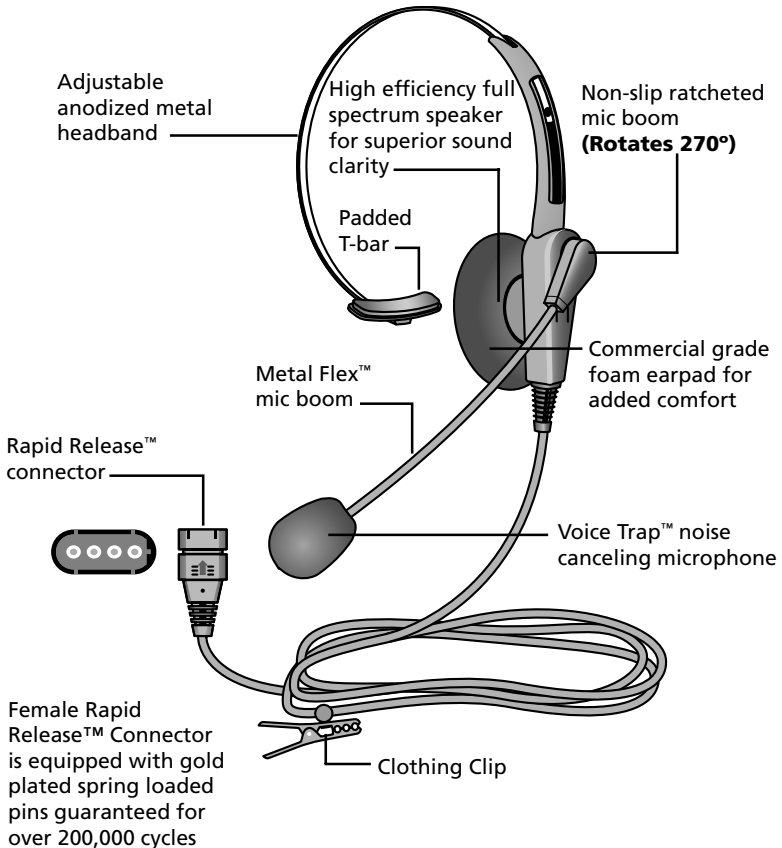
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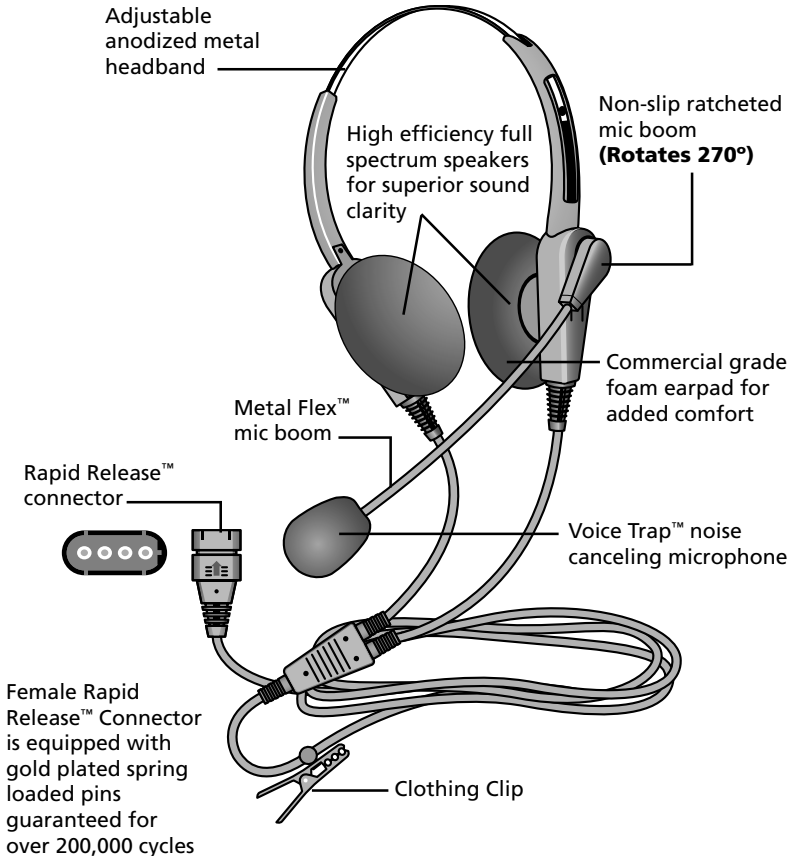
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ANATOMY OF A CHAMELEON

Monaural p/n 2001



Binaural p/n 2002

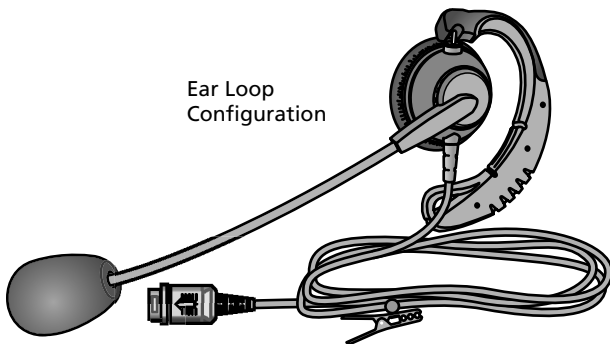


**CLASSIC CONVERTIBLE
CONFIGURATIONS**
p/n 2003

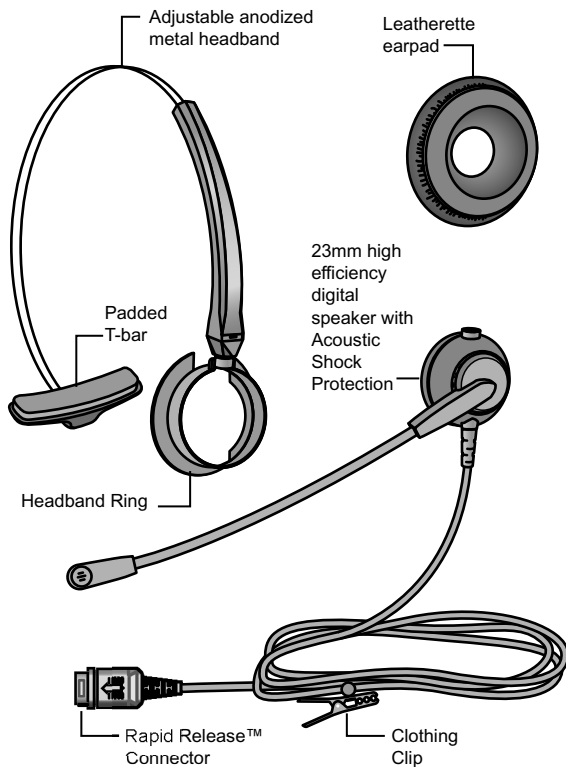
Headband
Configuration



Ear Loop
Configuration

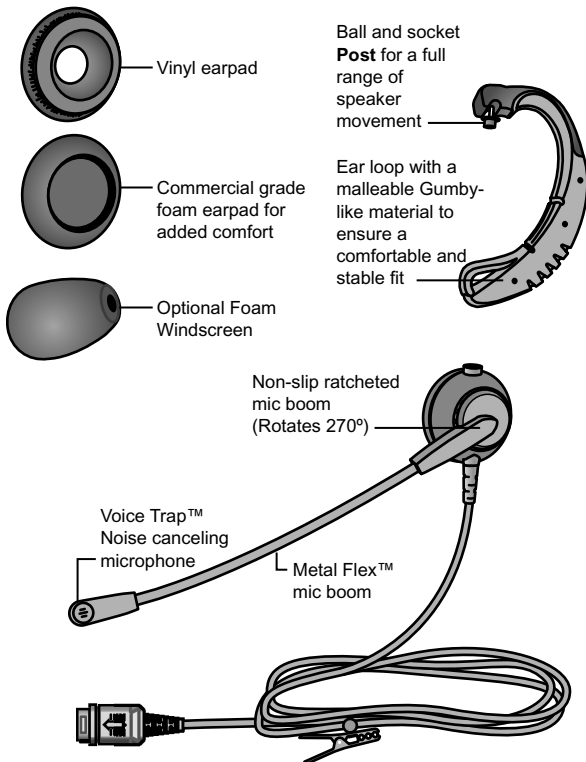


CLASSIC CONVERTIBLE p/n 2003 HEADBAND COMPONENTS



All items shown included with purchase

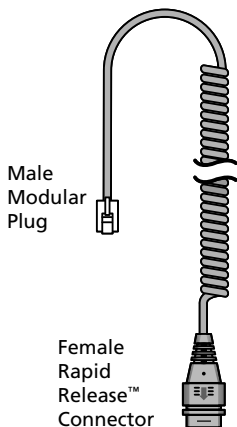
Classic Convertible p/n 2003 Ear Loop Components



All items shown included with purchase

PATCH CORDS

Chameleon Headset™
Coiled Cord **p/n ***

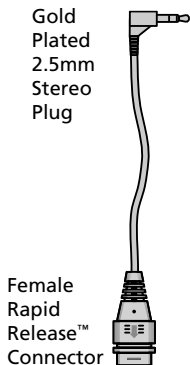


Designed for use with virtually every modular headset amplifier and "Headset Jack" equipped business system telephone on the market.

*Contact Earshot Innovations Customer Solutions for appropriate part number per your system.

Coiled cord sold sperately.

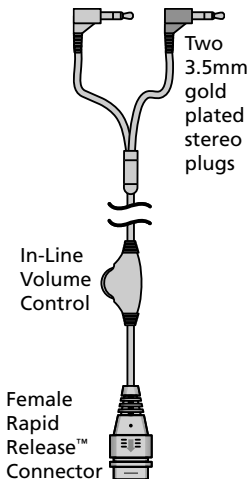
Chameleon Headset™
Patch Cord **p/n 1103**



Designed for use with all "Headset Jack" equipped cordless telephones, all mobile telephones, and all cordless headset amplifiers.

NOTE: Most mobile telephones come equipped with a 2.5mm jack for hands-free convenience. Others however, require the use of an adapter not currently available from Earshot Innovations, LLC.

Chameleon Headset™
PC Cord **p/n 1163**



Designed for use with any Computer Sound Card and sound card application. Applications including Computer Telephony/ Voice over Internet applications, Speech recognition software, Voice E-mail, PC Video Conferencing, Digital Recording, Computer Gaming, Voice/Data modems and much more.

Set-Up for Chameleon Headsets

Chameleon Headsets™ have been designed to work with virtually every major brand of corded and cordless modular headset amplifiers, business telephone systems equipped with a "headset jack", cordless and mobile telephones and computer sound cards. If your corded telephone or telephone system is not equipped with a designated "headset Jack," be sure that a modular headset amplifier is connected to your telephone's handset jack and you have the appropriate Chameleon Headset™ coil cord before trying to use your new Chameleon Headset™.

Compatibility With Modular Headset Amplifiers


Most every modular headset amplifier uses compatibility switches and a Microphone Transmit Adjustment for compatibility with the numerous telephones and telephone systems on the market today. Unless you have changed telephones, it is not necessary to change your current compatibility switch settings, or Microphone Transmit setting, on your amplifier. Your new Chameleon Headset™ will simply adapt itself to your modular headset amplifier. However, if caller's comment that you are too loud or not loud enough, do not hesitate to adjust the Microphone Transmit level on your modular headset amplifier. Refer to your amplifier's Owner's Manual for readjustment.

Note: *If you have purchased a new modular headset amplifier along with your Chameleon Headset™, please refer to the amplifier Owner's Manual for proper installation and set-up of the amplifier with your telephone or telephone system.*

Basic Operation

Your Chameleon Headset™ has been designed to adapt seamlessly to virtually any communication product and computer sound card. Your new headset will not alter in any way the functionality of your current communication product or computer sound card. All of the current features of your communication product or computer sound card will function the same as they always have.

Incoming Sound Level Adjustments, Muting, etc. will still be accessed from the communication product or computer sound card that your Chameleon Headset™ is connected to. Unless your telephone allows otherwise, when connected to a modular headset amplifier, your telephone handset will need to be lifted from its cradle to make or answer a call and then returned to the cradle to disconnect a call when completed.

If your telephone or telephone system is equipped with a "Headset Jack" i.e. Cordless and Mobile telephones, Northern Telecom Business models, Comdial Impact Business models and others, it will not be necessary to use a modular headset amplifier or to lift the handset off of its' cradle to access a call. Simply connect your Chameleon Headset™, using the appropriate Chameleon cord, to the jack on the telephone marked HEADSET or (), and then push the appropriate button to make and end your calls. Because all telephones with this feature may be different, please refer to your Telephone Owner's Manual for full details regarding this feature.

Using Your Chameleon Headset™

Chameleon Headsets™ are available in single-ear (monaural), dual-ear (binaural), and the Classic Convertible models. Because of differences in personal preference all models feature a ratcheted rotating microphone boom which allows the user to wear the headset with the microphone on either the left or right ear.

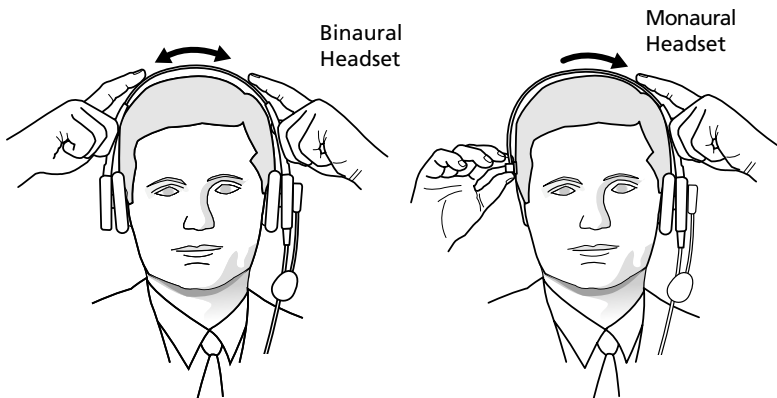
Putting Your Headset On

p/n 2001 and 2002

NOTE

See Page 12 for Set-Up of **Convertible Headsets**.

To put your headset on, slide the headband entirely open to its largest size. Place the headset on your head so that the speaker(s) are on your ear(s) in a comfortable position. While holding the speaker(s) in place, slide the headband closed (equally on both sides if a dual-ear model) until the headband rests on the top of your head comfortably and securely.



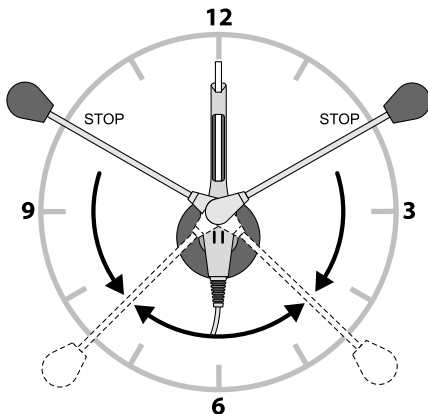
NOTE: When using a single-ear model, follow the same steps above by holding the speaker on the preferred ear and positioning the padded T-Bar above the opposite ear before sliding the headband closed. The headband on the single-ear model will only slide open and closed on the side with the speaker.

Rotating the Metal Flex™ Microphone Boom

To rotate the Metal Flex™ microphone boom for wear on the left or right ear, simply rotate the microphone boom **downward** to the opposite side.

NOTE: Your Chameleon Headset™ features two internal **STOP** mechanisms which prevent the microphone boom from rotating 360 degrees over the top of the speaker. The **STOP** mechanisms are found at approximately the two and ten o'clock positions.

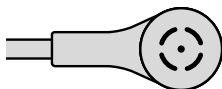
DO NOT FORCE THE MICROPHONE BOOM PAST THE STOP MECHANISMS.



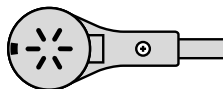
Proper Direction and Position of the Voice Trap™ Noise Canceling Microphone

Proper positioning of the Voice Trap™ noise canceling microphone will optimize the clarity of your voice and prevent the maximum amount of unwanted background noise that your callers hear.

The housing of your Voice Trap™ noise canceling microphone is **round in the front** and flat in the back. You can recognize this by either removing the foam windscreen or feeling it through the foam while still on the microphone housing.



FRONT
(round)



BACK
(flat)

NOTE: It is extremely important that the front (round side) of the voice trap™ microphone housing is pointed towards your mouth.

After placing the headset in the most comfortable position on your head and ears, rotate and bend the Metal Flex™ microphone boom until the front of the microphone housing is 1/2" (approximately the width of your index finger) below and away from your lower lip.

Avoid positioning the microphone directly in the path of your breath.

NOTE: Your Metal Flex™ microphone boom is flexible and durable. You can bend and position it for **maximum** Voice Trap™ noise cancellation and comfort.



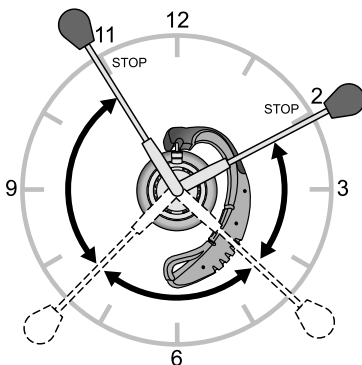
Set-Up for Convertible Headset

Rotating the Metal Flex™ Microphone Boom

To rotate the Metal Flex™ microphone boom for wear on the left or right ear, simply rotate the microphone boom downward to the opposite side.

NOTE: Your Chameleon Headset™ features **two internal STOP mechanisms** which **prevent** the microphone boom from rotating 360° **over the top** of the speaker. The **STOP** mechanisms are found at approximately the two and eleven o'clock positions.

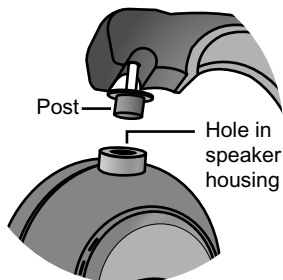
NEVER FORCE THE MICROPHONE BOOM PAST THE STOP MECHANISMS.



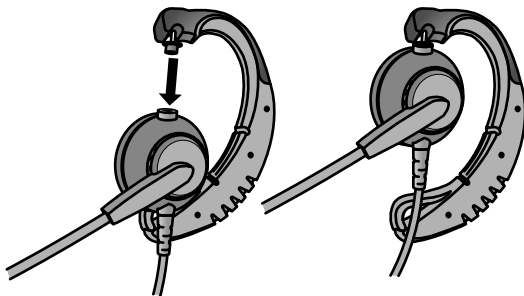
The Metal Flex™ microphone boom is flat to in sure perfect directionality regardless of which ear you choose to wear the headset on. You can bend and position the microphone boom for maximum Voice Trap™ noise cancellation and comfort. **You should NEVER attempt to BEND it within 1/2" of the Voice Trap™ microphone housing, or attempt to TWIST the microphone boom.**

To Assemble The Speaker Housing To The Ear Loop

To assemble the speaker housing to the ear loop, first adjust the post at the top of the ear loop so that it is aligned vertically.



Then align the post with the hole found at the top of the speaker housing (the hole is located at the opposite end of where the headset cable exits the speaker housing). With both the post of the ear loop and hole of the speaker housing aligned vertically, push the post into the hole firmly until they snap together.

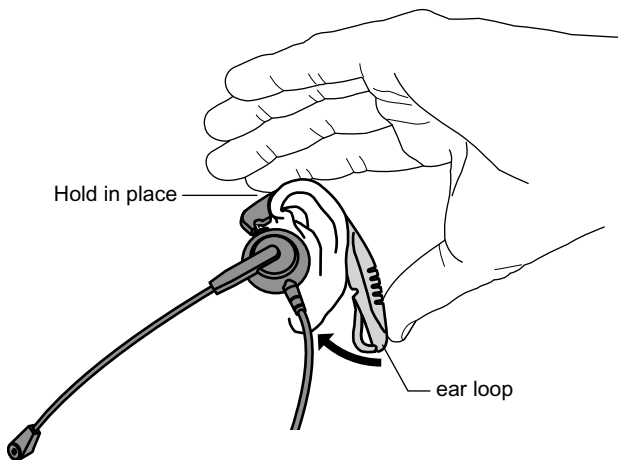


NOTE: Whenever assembling or disassembling the ear loop, it is recommended that the post on the ear loop and the hole of the speaker housing be kept as straight as possible.

Putting Your Headset On Using the Ear Loop

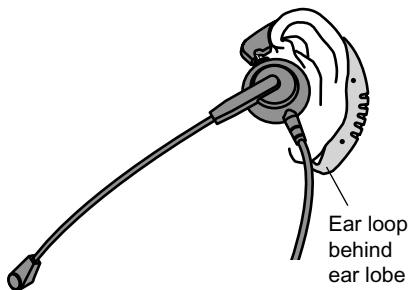
To put the ear loop on the ear, first determine which ear you will rest the speaker housing on. If you wish, choose one of the two earpads included in the headset box and place it on the speaker housing at this time. **Always rotate the microphone boom down and rotate the ear loop 180° when changing which ear to rest the speaker on.**

Straighten the malleable Gumby-like material of your ear loop so that it is stretching straight down from the top of the loop. Hold the speaker housing out and away from the ear. Place the ear loop on the top of your ear so that it is resting comfortably on your ear.

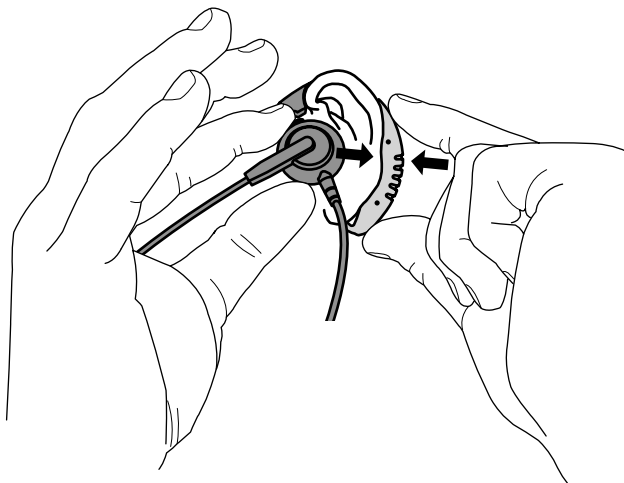


While holding the top of the ear loop in place begin to bend and curl the malleable loop so that it is wrapping around the back of the ear.

The end of the loop should tuck behind your ear lobe. Tug slightly at your ear lobe and continue to curl malleable loop to ensure the headset is secure on the ear as desired.

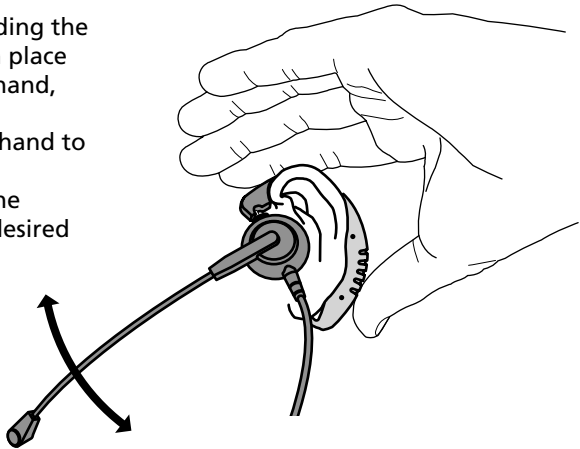


Now firmly on your ear, you may also push the speaker housing back towards the loop so that the back end of the speaker rests slightly inside the ear behind your cartilage. This will help in making the ear piece more stable during movement.



While holding the headset in place with one hand,

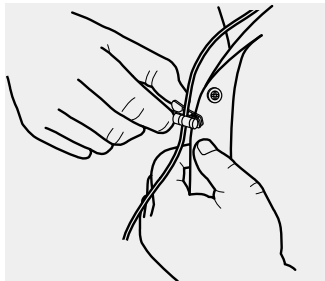
use other hand to rotate the microphone boom to desired position



Clothing Clip

To relieve the weight of the cord from the headset top, secure the clothing clip to your shirt or blouse in a comfortable location.

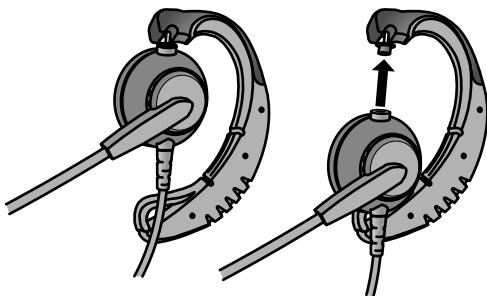
Allow some slack on the headset cord from the speaker to the clothing clip. This will keep the headset cord from pulling on the headset.



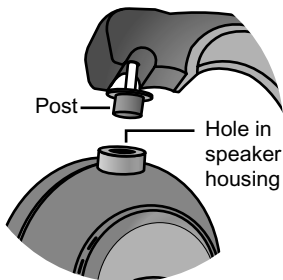
To Disassemble The Speaker Housing From The Ear Loop

IMPORTANT: *Never attempt to separate the ear loop and speaker housing by pulling on either the microphone boom or headset cable.*

To separate the speaker from the ear loop, first hold the top of the ear loop firmly in one hand. Hold the speaker housing firmly in the other hand. Pull the ear loop firmly away from the speaker housing. The ear loop will unsnap from the speaker housing.

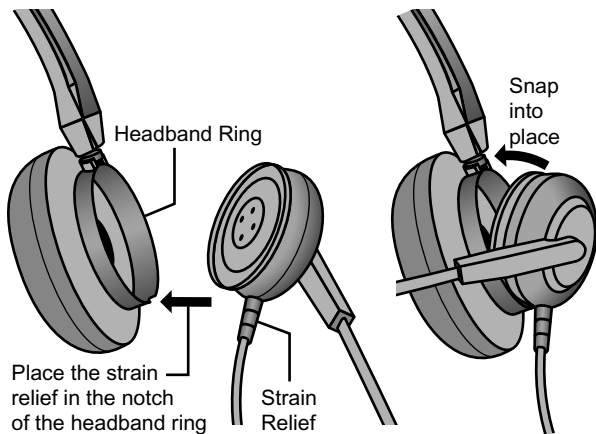


Note: *Whenever assembling or disassembling the ear loop, it is recommended that the post on the ear loop and the hole of the speaker housing be kept as straight as possible.*



To Assemble The Speaker Housing To The Headband

To snap the speaker unit into the headband ring, first align the speaker unit with the opening on the back of the headband ring. The headset cable exiting the bottom of the speaker housing should be at 6:00 o'clock. **Place the bottom of the speaker housing into the headband ring first, at an approximate 45° angle. With the bottom of the speaker housing firmly in place within the headband ring, snap the top of the speaker housing in place. The unit is now ready to be worn as a headband model.**

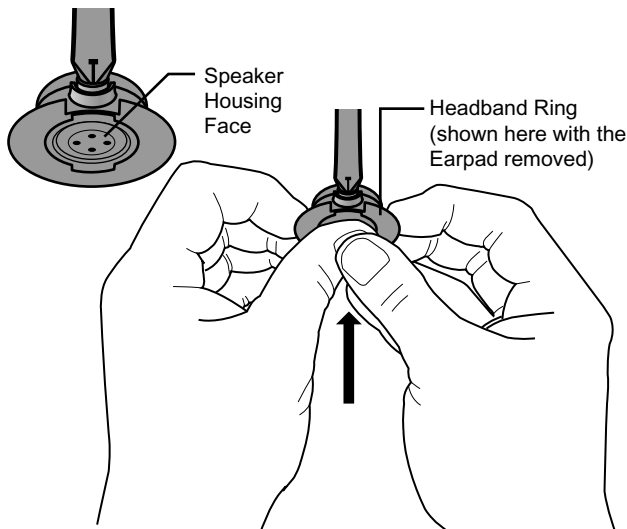


IMPORTANT: Always rotate the microphone boom down when changing which ear to rest the speaker on.

To Disassemble The Speaker Housing from the Headband

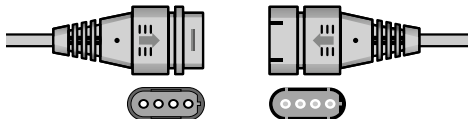
IMPORTANT: Never attempt to separate the speaker housing from the headband ring by pulling on either the microphone boom or the headset cable.

To disassemble the speaker housing from the headband ring, first hold the headband ring so that the fingers of both hands are placed on the headband ring with the speaker facing you. Place both your thumbs on the face of the speaker housing and push out firmly. The speaker housing will unsnap and separate from the headband ring.



Rapid Release™ Connector

Your Chameleon Headset™ Rapid Release™ connector features **spring-loaded gold plated contact pins** that are guaranteed against wear and defect for over 200,000 cycles (the highest number in the industry).

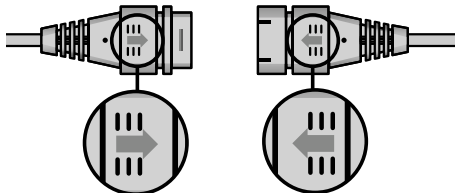


The Rapid Release™ connector is also the point where your Chameleon Headset™ top will connect to the appropriate cord (based on which communication product or computer sound card you use). Disconnecting the Rapid Release™ connector during a call or computer sound card application essentially puts the call or application on hold and allows you to move about without removing the headset top from your head. When you reconnect, you are back on line with your call or application.


Connecting the Rapid Release™ Connector


The Rapid Release™ connectors on your Chameleon Headset™ and cords are designed to connect in only one way. **NEVER ATTEMPT TO FORCE IT THE OTHER WAY.** Each half of your Rapid Release™ connector has an arrow molded on one side to indicate the top.


Before attempting to use your new headset, connect the two halves of your Rapid Release™ connector with either both arrows up or both arrows down. Never opposite



Connecting your Chameleon Headset™ Coiled Cord to a Modular Headset Amplifier or Business System Telephone

Replace the original equipment manufacturer's coiled-cord from your amplifier with your new Chameleon Headset™ coiled-cord by unplugging the modular plug at the end of the coiled-cord from your modular headset amplifier from the jack marked HEADSET or ().

Connect the modular plug at the end of your new Chameleon Headset™ coiled-cord to your modular headset amplifier in the jack marked HEADSET or ().

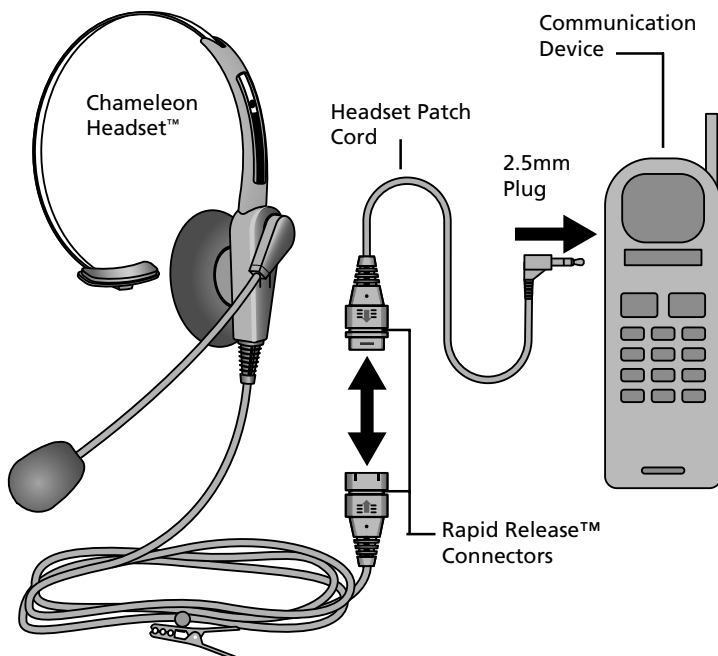
If your business system telephone is equipped with a "Headset Jack" i.e. Northern Telecom Models, Comdial Impact models and others, simply connect your Chameleon Headset™, using the appropriate Chameleon coiled-cord to the jack on the telephone marked HEADSET or ().

Connecting Your Chameleon Headset™ Patch Cord to a Cordless or Mobile Telephone

Your new Chameleon Headset™ features a Rapid Release™ patch cord with a 2.5mm gold-plated plug. The Chameleon Headset™ top will connect with the enclosed Chameleon Headset™ Patch Cord via the Rapid Release™ connector for full hands-free mobility with virtually any Cordless Telephone (if equipped with a 2.5mm headset jack), Mobile Telephone, Cordless Modular Headset Amplifier, or Desk-Top Telephone (if equipped with a 2.5mm headset jack).

To connect your Chameleon Headset™ to any of the above mentioned communication devices, simply connect the Chameleon Headset™ Patch Cord to your Chameleon Headset™ at the Rapid Release™ connector. Then plug the 2.5mm gold-plated plug into the appropriate 2.5mm jack on the desired communication product.

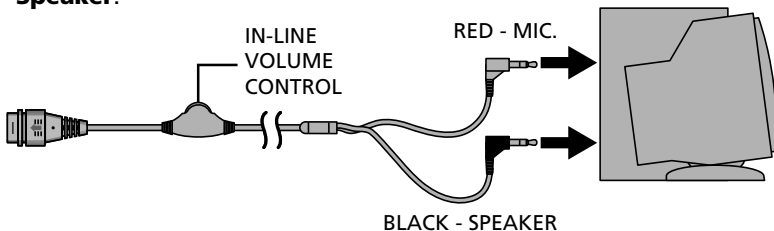
NOTE: Most mobile telephones come equipped with a 2.5mm jack for hands-free convenience. Others however, require the use of an adapter not currently available from Earshot Innovations, LLC.



Connecting Your Chameleon Headset™ PC Cord to a Computer Sound Card

Your new Chameleon Headset™ features a Rapid Release™ PC cord with two 3.5mm gold plated plugs and In-Line Volume Control. The Chameleon Headset™ top will connect with the enclosed Chameleon Headset™ PC Cord via the Rapid Release™ connector for full hands-free capabilities with any computer sound card application. Computer sound card applications include; **Computer Telephony/Voice over Internet applications, Speech Recognition software, Voice E-mail, PC Video Conferencing, Digital Recording, Computer Gaming, Voice/Data modems and much more.**

To connect your Chameleon Headset™ to a computer sound card, simply connect the enclosed Chameleon Headset™ PC Cord to your Chameleon Headset™ at the Rapid Release™ connector. The opposite end of your Chameleon Headset™ PC Cord features two 3.5mm gold-plated plugs. The Red plug is marked Mic. and the Black plug is marked Ear. Plug the **Red** plug into your computer sound card in the jack marked **Mic.** and the **Black** plug into the computer sound card marked **Speaker.**



Your Chameleon Headset™ PC Cord features an In-Line Volume Control to adjust Incoming Volume. **The initial set-up of both the speaker(s) and microphone volume should be done in the sound card control panel.**

Chameleon Care and Maintenance

We suggest that you keep your Chameleon Headset™ looking and feeling like new by replacing the ear-pads and windscreen every six to eight months. Call us for all your replacement needs at (877) 773-7797.

- Always unplug your Chameleon Headset™ prior to cleaning. Periodically clean your headset by gently wiping it with a slightly dampened soft cloth. Only dampen with water. A soft mild hand soap is also acceptable. NEVER use alcohol, cleaning solvents, detergents or abrasive cleaners.
- Avoid placing your headset on or next to hot items and devices that generate electrical noise.
- Avoid contact with large amounts of liquid. If spillage on your headset occurs, unplug it immediately, clean and dry. Allow sufficient drying time prior to plugging the headset back into the communication product or computer sound card.

Chameleon Troubleshooting Tips

Headset does not receive or transmit...

1. Check the headset connection to the communication product or computer sound card and/or the Rapid Release™ connection.
2. Check that the batteries of the communication product you are connected to are not dead.

If using the Chameleon Headset™ with a modular headset amplifier...

1. Check that the Headset/Handset switch on the modular headset amplifier is in the Headset position.
2. Verify that the modular headset amplifier is connected to the telephone properly. Refer to the headset amplifier Owner's Manual.
3. Confirm that you are lifting the handset off of its' cradle to access calls.

Incoming sound is low or distorted...

1. Adjust the Incoming Volume Control on the communication product or computer sound card
2. Check that the batteries of the communication product you are connected to are not dead.

If using the Chameleon Headset™ with a modular headset amplifier...

1. Check that the compatibility switches on the modular headset amplifier are in the correct settings per the telephone you are using. Refer to the headset amplifier Owner's Manual.

Microphone does not transmit...

1. Confirm that the microphone is positioned properly and that the front of the microphone housing is facing your mouth (refer to Pg. 8 in this manual).
2. Check that the MUTE button on the communication product or computer sound card you are connected to is not activated.

Continued from previous page:

If using the Chameleon Headset™ with a modular headset amplifier or computer sound card...

1. Adjust the Microphone Transmit Adjustment on your modular headset amplifier or computer sound card. Refer to the Owner's Manual of your modular headset amplifier or computer sound card.

Transmitted sound is unclear or far away...

1. Confirm that the microphone is positioned properly and that the front of the microphone housing is facing your mouth (refer to Pg. 8 in this manual).

If using the Chameleon Headset™ with a modular headset amplifier or computer sound card...

1. Increase the Microphone Transmit Adjustment on your modular headset amplifier or computer sound card. Refer to the Owner's Manual of your modular headset amplifier or computer sound card.

Transmitted sound is too loud or sounds hollow...

1. Confirm that the microphone is positioned properly and that the front of the microphone housing is facing your mouth (refer to Pg. 8 in this manual).

If using the Chameleon Headset™ with a modular headset amplifier or computer sound card...

1. Decrease the Microphone Transmit Adjustment on your modular headset amplifier or computer sound card. Refer to the Owner's Manual of your modular headset amplifier or computer sound card.

Still Having Problems?

Let one of our Customer Solutions expert's help.
Please call our toll-free Chameleon Hot-Line and talk to an expert.
Call Monday-Friday, 8:00 AM-5:00 PM (PST)
Customer Solutions Hot-Line: (877) 773-7797
Fax-Line: (805) 499-8778
E-Mail Hot-Line: talk2us@chameleonheadsets.com

Chameleon Service Information

If it becomes necessary to return your Chameleon Headset™ for repair, contact the Earshot Innovations, LLC Customer Solutions Hot-Line for a Return Merchandise Authorization (RMA) number. When mailing the headset(s) for service, please use the original headset container or pack the headset(s) in a sturdy container with sufficient packing material to reduce the possibility of damage in transit.

Damage occurring in transit is deemed the responsibility of the carrier, and claims should be made directly with said carrier. Earshot Innovations, LLC will not assume any responsibility for any loss or damage incurred in shipping.

Any service, adjustment or repair on a Chameleon Headset™ by an unauthorized third party voids any existing Earshot Innovations, LLC warranty.

Any returned product should include the following information:

- Proof of Purchase indicating the date of purchase.
- Return address where you would like the headset(s) sent.
- The number of headset(s) returned with a description of all enclosed components.
- A brief description of the problems experienced.
- A contact name and telephone number.
- A "Bill To" address should the units be out of warranty.

Headset(s) returned that are deemed out of warranty are subject to a repair charge based on the necessary repairs.

Contact Earshot Innovations, LLC Customer Solutions regarding extended service programs.

Unlimited Two Year Warranty

Earshot Innovations, LLC proudly warrants its products against defects, for *any* reason, for a period of two years from the original date of purchase, with the exception of perishable items i.e. foam ear-pads and windscreens. The conditions and our responsibilities under this warranty are as follows:

A copy of the receipt or other proof of purchase is required to accompany the headset(s) when returned. Without a proof of purchase, the warranty will be based on the date of manufacture as labeled on the product.

The warranty is limited to the original owner of the product.

The warranty is void if the serial number, date code label, or product label is removed or if any attempt of service, adjustment or repair has been made on Chameleon Headset™ products by an unauthorized third party.

Any implied warranty on Earshot Innovations, LLC products are limited to two years from the date of purchase on all parts of the headset including connectors and cords.

The sole responsibility of Earshot Innovations, LLC under this warranty shall be limited to the repair or replacement of the product at the sole discretion of Earshot Innovations, LLC. Repaired or replaced units under warranty shall be warranted for 90 days or the balance of the original warranty, whichever is greater.

This two year warranty is in lieu of all other expressed warranties, obligations, and liabilities. Any implied warranties, obligations, and liabilities, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, shall be limited

in duration to the two year warranty period of this written warranty. Some states do not allow limitations on implied warranty duration, so the above limitation may not apply to you.

In no event shall Earshot Innovations, LLC be responsible for any special, incidental, or consequential damages for breach of this or any other warranty, expressed or implied, whatsoever.

This warranty gives you specific legal rights; you may have other rights that vary from state to state.

FCC Notice

All earshot Innovations, LLC products comply with Part 68 of the FCC rules. Your local telephone company may need to know the compliance information, which may include the Registration Number, Ringer Equivalence Number (REN), and other information. This information can be found on the communication product you are connected to.

The telephone company may make changes in its facilities, equipment, operation or procedures that could affect the operation of the equipment. If this happens, the telephone company should provide you with sufficient advance notice in order for you to make the necessary modifications to maintain uninterrupted services.

If you experience problems with your Chameleon Headset™, please refer to the Chameleon Service and Warranty service information in this Owner's Manual. If the problem is causing harm to the telephone network, the telephone company may request that you remove the equipment until the problem is resolved.

In extreme cases, the telephone company may be forced to disconnect your service before notifying you of the problem.



Chameleon Headsets™

By
Earshot
Innovations, LLC

Earshot Innovations, LL C

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